In regards to the IN no call list, it is not necessary for these banks to be able to contact us via phone in our homes. They send plenty of info to our homes via mail and the service I've received at Bank One when in their bank is perfect example of why we don't need to be bothered at home. If they want more contact with the consumers about their goods and services, they need to be addressing better customer service when the consumer is right in front of them.